

FAQ for providers

How do I join?

All you need to do is fill in your login details. We will send you an email containing a confirmation link. Once you confirm your email, you will immediately have access to the entire inquiry database of the international EXTRA SERVICES network. You can then add your billing info and up-to-date contact information to the database.

Do I need a business license or other authorization?

Anyone can register without a **business license** or prior authorization. Registration in the inquiry database is intended for anyone who wants to see how the EXTRA SERVICES international franchise network works and potentially start a full-fledged **FRANCHISE** business. Non-franchisees should remember that they must comply with the local laws and regulations of the state where they offer their services.

What is the EXTRA PARTNER plan?

The EXTRA PARTNER plan is intended for everyone. You can register free of charge and pay at any time for a single inquiry that you choose and book yourself. You then arrange the job directly with your clients and provide them with your services. Each inquiry is unique and will not be given to anyone else. All revenue from the services provided belongs exclusively to the EXTRA PARTNER.

What is the EXTRA FRANCHISEE plan?

The EXTRA **FRANCHISEE** plan is designed for **sole proprietors**, entrepreneurs, companies, and legal entities with a **business license** who are already in business and want to run their business to the fullest with unlimited opportunities within the EXTRA SERVICES international franchise network. Every EXTRA **FRANCHISEE** is required to undergo extensive professional training. They are then fully equipped to run their chosen business, and all inquiries they book are free of charge in their chosen location for five years. In addition, the EXTRA **FRANCHISEE** has access to public contracts and orders from the company's regular corporate clients.

What is the MASTER FRANCHISEE plan?

The MASTER **FRANCHISEE** plan is designed for large companies or investors who wish to operate the entire international EXTRA SERVICES franchise network in a chosen country or region. This plan allows you to manage the entire database of inquiries, sell inquiries, issue PARTNER and FRANCHISE licenses, and receive all income from the entire EXTRA SERVICES system in the designated territory for 20 years.

Do I have to pay anything out of my earnings?

No. Whatever you agree upon with the client and whatever they pay you stays with you and you alone. You pay us no commissions. And the next time, the client can call you directly—you keep your client.

What do I pay for?

You only pay a fee to book the specific inquiry made by the CLIENT, which you select and book yourself from the database. Each inquiry is unique; once you book it, it is yours and yours alone. If you never download a request, you pay nothing. Registration is unlimited, and you pay nothing to maintain, display, and manage your profile (business card).

How do I top up my Wallet?

You can top up your Wallet using popular payment gateways or a traditional bank transfer. You will automatically receive an **invoice/receipt** for each transaction. The first deposit will be boosted by 100% of the received amount for every newly registered PARTNER.

What are the benefits of registering with us?

International reach. Payments are made only for unique inquiries that only one contractor can get at a time—meaning you won't have 100 others fighting over the same job. All income for the work done stays with the contractor. Instant connection between CLIENT and CONTRACTOR. All agreements are between the two parties directly (date, time, scope of work, price, etc.), and there is no middleman to complicate your arrangements.

How do I find out about new inquiries?

EXTRA PARTNERS receive hourly email notifications of new inquiries in their location. **FRANCHISEES** are notified of these new requests via instant text message (SMS). You should proactively check for new inquiries and review them regularly to prevent someone else from claiming the inquiry faster.

How do I contact the CUSTOMER?

After booking an inquiry, you can immediately see all the customer's contact details and contact them directly. At the same time, an instant text message (SMS) is sent directly to the customer with information about who booked their inquiry and who will be calling them.

How much can I charge for my work?

Each service has a precise hourly rate price list for different services in different regions. You can offer your services for no more than these listed prices. It is essential that you familiarize yourself with the price lists:

[Moving Services Price List](#)

[Junk Removal Services Price List](#)

[Cleaning Services Price List](#)

[Handyman Services Price List](#)

Can I book inquiries from other regions or areas?

You can book any available request from any location or state where the inquiry is displayed.

Do I have to pay for an inquiry even if the job doesn't happen?

Yes, you do. Everyone has to pay for a booked request, even if the job is not completed. We cannot control or influence whether you communicate properly with the CLIENT, whether you agree on a final price, whether you meet their deadline, or whether the CLIENT is comfortable with your approach. We provide a unique lead, but the rest is entirely up to you and the CLIENT.